



## **BOOKING & CANCELLATION POLICY**

*By booking you understand that you cannot take a flight within 18 hours of your dive.*

### **PAYMENTS**

We accept CASH and CREDIT CARD only. Please note there is a 5% charge on card transactions in house and online. Please understand that being situated on an island means sometimes our credit card facilities aren't always available.

### **DEPOSITS**

For advance bookings made online, a deposit is made via PAYPAL + 5% handling fee

### **CANCELLATION**

**Daily Programs** - 1,000 THB confirms your spot and full payment to be made upon check in. We require 24 hr notice for cancellations and/or changes to your booking. Deposits are non-refundable once booking is made. Cancellations made within 12 hours of departure, or no shows, will not be refunded.

**Courses** - Minimum 3,000 THB to be paid in order to confirm a course, and full payment upon check in. Courses cancelled before start of the course will not be refunded deposit. For any reason you cannot complete a training course, you will receive partial refund.

If you require additional training to meet PADI requirements, we reserve the right to charge for extra dives and pool sessions.

### **Scuba Reviews**

**BASIC REFRESHER** – Required if you have not dived in 1 year and have less than 10 dives **OR** if you have less than 30 dives and not dived in 2 years **OR** are Advanced certified and have not dived in 2 years

**FULL REFRESHER** - Recommended if you have not dived in 2 years, required if you have not dived in 3+ years .

**Proof of Certification** - Fun Divers must show proof of certification and/or logbook. If you are unable to prove that you are certified then you can dive as a Discover Scuba Diver

### **Notes**

If for any reason you do not make all the dives while on a day trip we unfortunately cannot refund partial dive days.

If you are prone to motion sickness, please ensure to take medication at least 30 mins before departure.

Your rental equipment is your responsibility. Damage /loss of equipment will be charged, including dive computers, torches & compasses.

By booking with us you agree that you are medically fit or have an [RSTC Medical Form](#) signed by your doctor giving you permission to dive. We reserve the right to not accept any certified diver or student for diving if we feel they do not meet the medical requirements set by PADI.

Peak Season is our busiest period from 14<sup>th</sup> December – 15<sup>th</sup> January. Unfortunately no refunds can be given for cancellations over this period.

*\*If we cancel the trip for reasons such as weather/safety conditions, we will refund the diving program (excluding Indepths insurance*

**Thank you for your Co-operation, Blue View Management Team**

**Pee Nok Travel Service  
Cancellations and Booking Policy**

**BLUE VIEW DIVE PACKAGES**

**PACKAGE BOOKINGS**

For all AIRPORT TAXI/TAXI bookings, please make sure that you take the taxi that has been sent for you and not any other taxi. One has been sent for you and you will be charged.

For all FERRY TICKET bookings, you must check in at the pier using the information that I send you. Do NOT pay for any ticket at the pier as we have booked your ticket and you will be billed for it

ROOM BOOKINGS - Phi Phi Casita and Phi Phi Viewpoint Resort do not allow cancellations once you check in. Cancellations made within 1 week prior to arrival are refundable.

If you are unhappy with your ROOM at Garden Home or Garden Inn you will be required to pay for your first night only.

**PEAK SEASON**

During Peak Season (December and January) room bookings are non-refundable.  
50% deposit is required for all Diving and Accommodation Packages

***Thank you for your booking with us, have a nice day!***

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